

# Event Schedule & Agenda



Greater Tacoma Convention & Trade Center  
October 23-24, 2012

	Getting Started With Lean	Lean Thinking, Tools, & Techniques		Lean & Performance Leadership
Day 1 – Tuesday, October 23				
8:00 - 8:30 Registration				
8:30 - 9:00 Welcome				
9:00 - 9:30 Opening Remarks by Governor Chris Gregoire				
9:30 - 10:30 Opening Keynote by Dr. Robert Mecklenburg, Virginia Mason Medical Center				
10:30 -10:45 Break				
10:45 - 12:00 Breakout Sessions				
	Starbucks Teaching Model Using Training Within Industry (TWI) <i>Starbucks Team</i>	Herding Cats: A Practical Exercise in 5S <i>Pat Edmonds, Point B</i>	Leading a Lean Organization <i>Samuel Obara, Honsha Associates</i>	Build Your Management System First, Then Optimize Lean: The DRS Case Study <i>John Bernard, Mass Ingenuity</i> <i>Marcie Frost, DRS</i>
12:00 - 1:15 Lunch				
1:15 - 2:45 Leadership Panel: Lean Partners – Leading Practices in Lean				
* <i>Michele Adams, Starbucks</i> – Setting up a Lean Learning Lab				
* <i>Linda Hebish, Virginia Mason Medical Center</i> - Implementing a Lean Reporting System				
* <i>Rhea Wallace, Impact Washington</i> – Forging Lean Partnerships				
* <i>V'Ella Warren, University of Washington</i> – Implementing Visual Management at UW				
2:45 - 4:00 Breakout Sessions				
	The Critical First 60 Minutes of a Rapid Process Improvement Event <i>Bob Brown, Point B</i>	Value Stream Mapping: Helping Your Team See the Future State <i>Sarah Stuart, Impact Washington</i>	Toyota Kata <i>Barb Bouche, Seattle Children's Hospital</i>	Problem Solving: The Lean Business Practice <i>Darril Wilburn, Honsha Associates</i>
4:00 - 4:30 Washington State Government Results and Lessons Learned				
4:30 - 5:00 Gallery Walk: Showcase of State Agency Lean Stories				
Day 2 – Wednesday, October 24				
8:30 - 8:45 Welcome				
8:45 - 10:15 Breakout Sessions				
	Lean Leadership Orientation: A Case Study <i>Diane Schairer &amp; Yusuf Rashid, Group Health Cooperative</i>	Lean As a Human Performance System <i>Gordy Anderson, Impact Washington</i>	Improving Service, Changing Culture: Implementing Lean at UW Finance & Facilities <i>LuAnn Stokke, University of Washington</i>	Governor’s GMAP Forum on Education
10:15 - 10:30		Break		
10:30 - 11:45		The 7 Wastes <i>Brett Jackson, Premera Blue Cross</i>	Lean Service Innovation: It’s All About Relevance <i>Rhea Wallace, Joseph Lesser, &amp; Carlos Venegas, Impact Washington</i>	Making Lean Part of the Culture: A Staff Engagement and Outcomes Driven Strategy <i>Elizabeth Bennett, Seattle Children’s</i>
11:45 - 1:00 Lunch				
1:00 - 2:30 Leadership Panel: Washington State Government – Lessons Learned in Leading Lean				
* <i>Steve Reinmuth, Washington State Department of Transportation</i>				
* <i>Joel Sacks, Employment Security Department</i>				
* <i>Ted Sturdevant, Department of Ecology</i>				
* <i>Carole Washburn, Labor and Industries</i>				
* <i>Rogers Weed, Department of Commerce</i>				
2:30 - 3:45 Breakout Sessions				
	Doing More With Less: Creating the Capacity for Innovation and Growth <i>Carlos Venegas, Impact Washington</i>	Lean Visual Management <i>Tim Hirsch &amp; Christina Webber, Premera Blue Cross</i>	The Energy to Cause a Movement, Lessons From a Lean Leader <i>Holly Valkama, Coraggio Group</i>	Is Lean Earning its Keep? <i>Connie Polzin &amp; Brian Jorgensen, Point B</i>
3:45 - 4:45 Closing Keynote by Dr. Sanford Melzer, Seattle Children’s Hospital				
4:45 - 5:00 Closing Remarks				